

Consumer perceptions of animal biotechnology in agriculture

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The "big is bad" mentality and unfamiliarity with how food is produced lead to high public skepticism about the consolidation and integration of food production and general mistrust.

## The "Mom Tribe" Consumer Panel

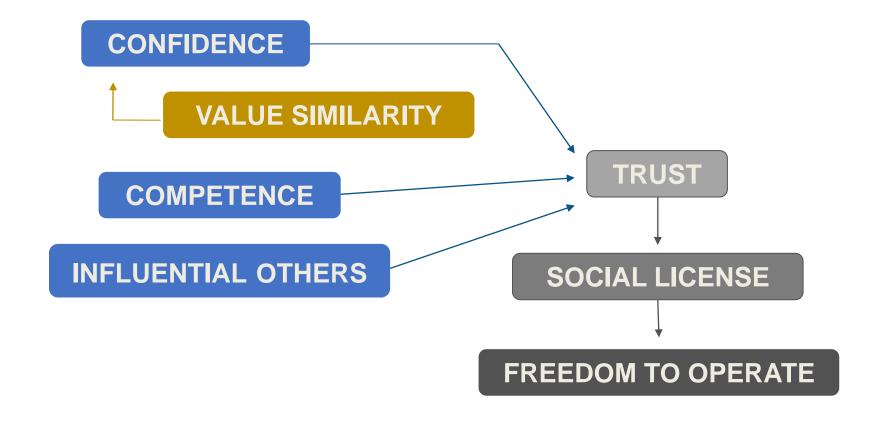
## What sources have you used to conclude GMOs are dangerous?



Heidi: "I'm part of a moms group. When there is a big consensus, I think 'there's something here.' You don't need doctors or scientists confirming it when you have hundreds of moms."

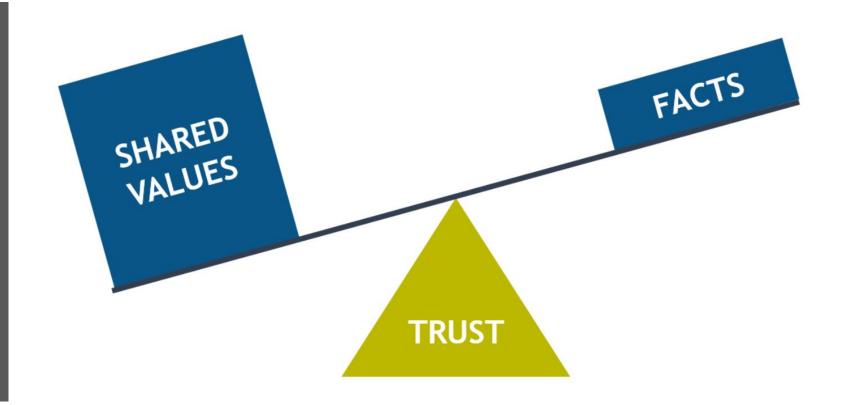


## **Trust Model**





What Drives Consumer Trust?





• Shared values are 3-5x more important to building trust than sharing facts or demonstrating technical skills/expertise

## Shared Values in Biotech

- Benefits to consumers; <u>providing</u> <u>healthy</u>, <u>affordable food</u>
  - Not farmer benefits or profit
- Benefits to animals; <u>improving</u> <u>animal health</u>
  - Not increasing productivity
- Benefits to the environment; protecting our natural resources
  - Not increased efficiency

## Universal Values in Biotech

- Responsibility: "We have a responsibility to ensure plants, animals and the environment are protected."
- Respect: "We understand that the public has questions about biotechnology and we are committed to answering them."
- **Truth**: "We are committed to being open and honest about [our oversight role, research, responsibilities]."

## HISTORICAL APPROACH: SCIENCE & ECONOMICS







Research proves it's ok to do this...





We can increase profitability if we...

**SHIFT** 





We have a responsibility to protect plants, animals and the environment...



## Answering the Wrong Question

#### **Science Question**



#### **Ethical Question**





Don't
Abandon
Science and
Facts



## Sustainable Balance

Economically Viable

ROI
Demand
Cost Control
Productivity
Efficiency

**Profitability** 

Sustainable Systems

**Ethically Grounded** 

**Ethically Grounded** 

Compassion Responsibility Respect Fairness Truth

> Value Similarity

#### Scientifically Verified

Data Driven Repeatable Measurable Specific

**Objectivity** 



## The GMO Challenge



- GMOs have become an icon for what consumers consider an "industrialized" food system.
- Concerns about GMO are often not about the technology itself, but rather what the technology represents.
- Historically, communications about GMOs have been void of values that align with consumers.

## Messaging

#### OLD

- Biotechnology helps to improve efficiency on farms
- ➢ GE crops increase productivity by being resistant to insects and disease
- Modifying pigs to be disease resistant increases profitability

#### **NEW**

- ➤ Biotechnology allows farmers to produce more food using fewer natural resources
- ➤ Modifying plants to eliminate allergens means fewer people will have to worry about an allergic reaction to food
- ➤ Pigs that are resistant to one of the deadliest, incurable swine diseases, will suffer less and fewer will die prematurely

### **GOVERNMENT'S IMPORTANT VOICE**

- 50% of consumers trust what regulatory authorities say about gene editing
- 63% trust regulatory authorities to explain the science in safe food production



Research Source: Monsanto

## Framing the Benefits: Biotech

#### **BEFORE:**

(Government website about biotech)

"Biotechnology provides farmers with tools that can make production cheaper and more manageable.

For example, some biotechnology crops can be engineered to tolerate specific herbicides, which make weed control simpler and more efficient."

#### **AFTER:**

Biotechnology provides farmers with tools that can protect plant and animal health and help farmers produce more using fewer natural resources.

For example, biotechnology tools can modify plants to consume less water, eliminate allergens in plants, and protect animals from diseases.

## Framing the Benefits: PRRS resistant pigs

#### **BEFORE:**

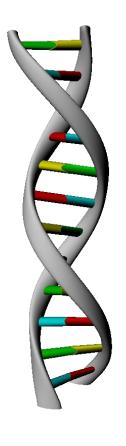
(Researcher quote from about PRRS gene-editing breakthrough)

"In general terms there is still public concern about gene editing in the food that we consume, but this needs to be countered by hard evidence from well-designed studies. Alarmist titles such as 'Frankenstein foods' should play no part in the discussion."

#### **AFTER:**

"We welcome the opportunity to engage with the public about this breakthrough. PRRS is a devastating disease that causes suffering and the premature death of millions of pigs each year, so I fully support innovation that protects these animals and our food supply."

## The Knowledge Gap



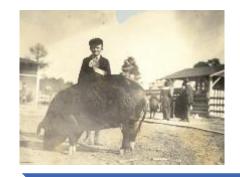
- One-third of U.S. consumers have little to no knowledge about genetics
  - 32% think vegetables do not have DNA
  - **33**% think non-GM tomatoes do <u>not</u> contain genes

Lusk & McFadden, 1004 consumers

Gene Editing
Research
Insights: What
Resonates
with
Consumers?

- Expert **spokespeople** who are relatable, show integrity and share values
- Connect to human health
- Talk evolution, not revolution
- \*Demonstrate benefits and values that align with public desires
- \*Share analogies and visuals that explain science but are not condescending or too simple

## Talk Evolution, not Revolution











- Farmers and animal scientists have used genetic diversity and natural selection for several decades, by choosing animals with the most desirable characteristics as the parents of the next generation.
- Gene editing is the **next iteration** to improve animals' **native genes**.
- Gene editing allows for precise and small but important changes.

## Analogies That Don't Work:





Word processor find-and-replace



A film splicer

# Analogies That Do Work:

#### An Encyclopedia

"DNA is like a long encyclopedia of information – and increasingly, scientists can identify the exact page, the exact paragraph, and even the exact word they want to study..."

#### **House Blueprint**

"Like the blueprints used to build a house, DNA provides the information for building every living thing. Builders can make small, targeted changes to the blueprint – like modifying a defect or adding a window – to improve the house..."

## How Do We Establish Human Health Connection?

#### **CRISPR 3-part Video Series on Best Food Facts**



Part I
What is CRISPR Technology?
Dr. Rudolphe Barrangou
North Carolina State University



Part II
How Can CRISPR Treat Disease?
Dr. Nazia Tabassum
Shakir Cannon, advocate
Erin Brenneman, farmer



Part III

How Can CRISPR Improve Food?

Dr. Jessica Lyons
University of CA - Berkeley





## Consumer Ratings of Video #2

**CREDIBLE** 

64%

**POSITIVE** 

**63%** 

**SUPPORT** 

60% +15%

**CLEAR** 

64%



When given credible, clear, interesting and understandable information, support shifted significantly.



## 2 Connect to gene editing solutions for human health

Advancements in human medicine are a strong entry in conversation about gene editing in agriculture and food. Most people know someone impacted by HIV, leukemia, Sickle cell or another condition where gene editing could be life-saving.



"Talking about healthcare is way less abstract.
It's personal."
- Influencer, San Francisco

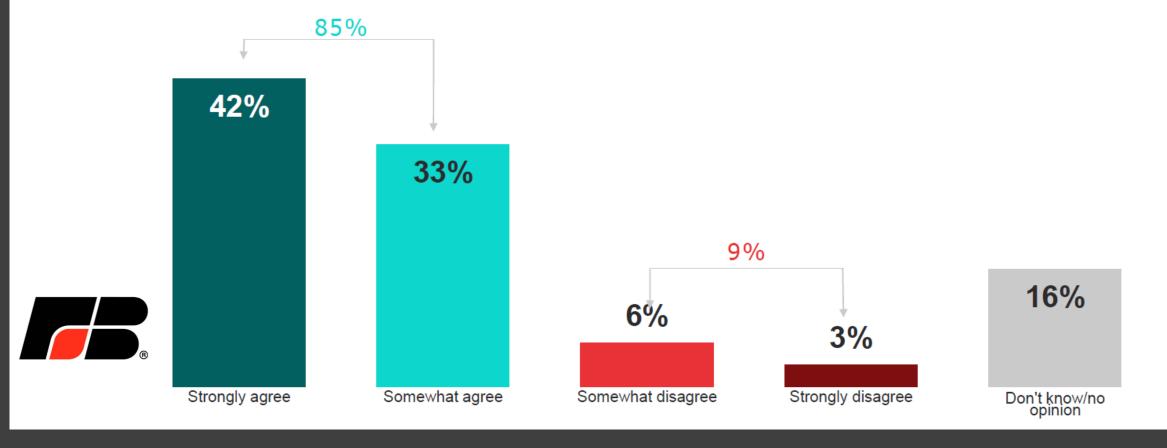
"Thinking about the human genome, about leukemia, fixing disease, it helped me understand the broader context."

— Influencer, Chicago



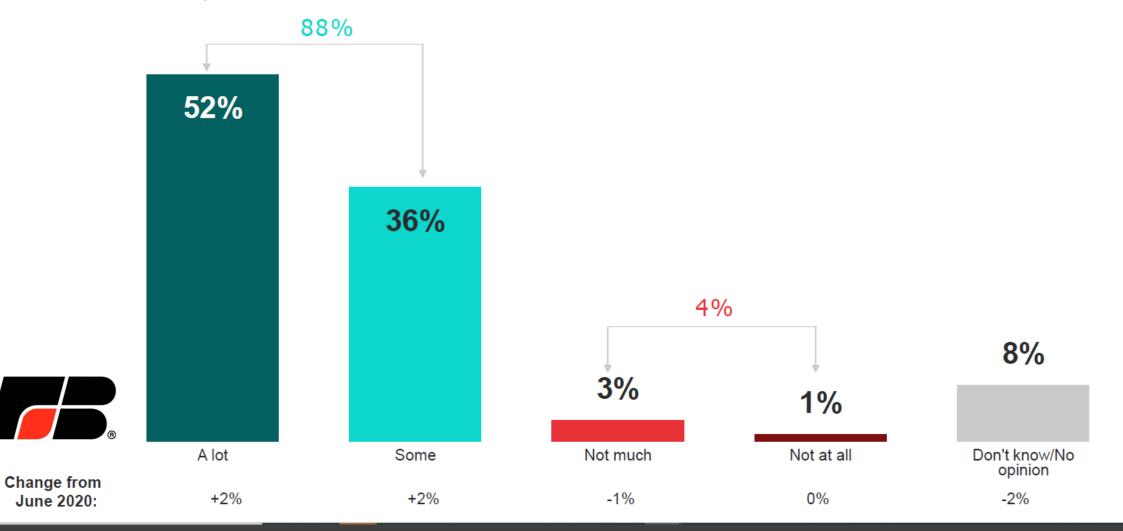
After learning more about plant breeding, 85% of adults agree farmers should have access to plant breeding methods to help them reduce pesticide use and conserve water.

As you may know, plant breeding methods like gene editing yield crops that are resistant to disease, drought and insects. Based on what you know, do you agree or disagree with the following statement: Farmers should have access to these plant breeding methods to help them reduce pesticide use and conserve water.



Nearly nine in ten adults (88%) report they trust farmers, a 4% increase from June 2020.

How much do you trust farmers?





## Thank you!

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